



Richmond City Council

The Voice of the People

Richmond, Virginia

RICHMOND SOUTH CENTRAL 9TH VOTER DISTRICT

The Honorable Michael J. Jones

Councilman, Richmond South Central 9th Voter District

January 20, 2021

VIA EMAIL: csteele@stmgmt.com

Ms. Carroll Steele
Southwood Apartments
Property Manager's Office
1200 Southwood Parkway
Richmond, Virginia 23224

Ms. Steele,

Thank you for being a great community partner in supporting the residents at Southwood. You and your team have shown compassion and understanding of the needs of residents by actively engaging with city and state support services. You have been responsive and reliable in bringing resources to your residents and I am grateful for the array of services available at Southwood all due to your work in establishing successful relationships with my office and both our city and state administrations.

The Richmond City Health District Resource Center at Southwood connects residents with essential health services such as chronic disease screening, family planning, and reproductive health services. During the COVID-19 pandemic, you have worked with City of Richmond officials and Health District staff to coordinate mask handouts, COVID-19 testing, and flu shot events. You have also prioritized the safety of residents by building a strong relationship with the Richmond Police Department and have been a critical connection between RPD and residents in addressing safety concerns.

It is very clear that you understand the challenges many residents in Southwood face, and rather than accepting them, you have worked to connect them with resources and forge essential relationships with government service providers. It is a pleasure working with you and I am grateful for the work you do.

Thank you,
Michael J. Jones